

As of Monday, January 13, 2025, we implemented a new method for creating accounts and verifying your identity. Multi-Factor Authentication (MFA) will now be required using a QR code that must be scanned with the Microsoft Authenticator App.

How does it work?

1. Download the Microsoft Authenticator App on your smartphone via the App Store (iOS) or Google Play Store (Android).
2. Follow the instructions provided in the document: [Setting-up-the-authenticator-EN.pdf](#)
3. Use the generated verification code each time you want to access your account or complete a new registration.

If the system does not recognize your account, we kindly ask that you sign up for a new account again using the same email. Hereby the procedure to do that:

Create an account:

- Visit www.arubachamber.com
- On the homepage: click 'View register'
- Click on 'Registreren'
- Enter your email, first name and last name in the box and click on 'sign up'
- Open your e-mail and click on the link provided to continue to My Chamber with the password that has been provided
- Change your password to one of your choice
- The password must have at least 3 of the following:
 - a lowercase letter
 - an uppercase letter
 - a digit
 - a symbol
- If you have the authenticator app, scan the provided QR code from your authenticator app. Otherwise, please download the app first
- Please note that the QR code needs to be scanned from the authenticator app, not from your phone camera.
- Enter the verification code from your authenticator app